

Our Other Services

1 Boat Plans

Our voice plan offers:

- Ideal for on board PBX.
- Unlimited calls and texts between European countries.
- All year Worldwide coverage available.

Please enquire about pricing for your itinerary.

2 Individual Crew Phone Plans

Our tariffs are designed to be used by the crew on yachts and cover all voice and mobile data usage.

Key points:

- 30 day rolling contract.
- 20GB inclusive data.
- Unlimited calls and texts between European countries.

Full tariff details are available online:

www.roamingexpert.yachts/crew-tariffs.

3 Hardware Solutions

- Pepwave (authorised partner)
- Teltonika (authorised partner)
- Ubiquiti (many years of experience, authorised technicians)
- Various antenna brands including Scan, Poynting (authorised partner) and our own custom made models.
- Stella Doradus Repeaters

We can also supply all ancillaries required including adapters, splitters and custom cabling.

We can also setup, host and support Pepwave SpeedFusion Bonding with FusionHub software hosted in our UK data centre or through AWS data centres across the globe.

RoamingExpert.com Ltd
14 South Preston Office Village
Cuerden Way
Preston
PR5 6BL
UK

Call:
+44 (0) 3300 555777

Email:
enquiry@roamingexpert.yachts

Web:
www.roamingexpert.yachts


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Crew Voice & Data Tariff

Full details

The following call types are free of charge, and included in the unlimited allowances:

- Calls whilst in the UK to any UK landline (01, 02 or 03 code) or standard mobile.
- Calls made whilst roaming in Europe to any country in Europe and back to the UK.
- Calls received whilst roaming in Europe.

The unlimited text allowance can be used for the following:

- Texts sent whilst in the UK to any other UK standard mobile number.
- Texts sent whilst in Europe to any European or UK mobile number.

The inclusive data can be used in the UK and all countries in the Europe zone.

- If the inclusive data is exceeded, additional data costs £15.00 per GB.

Calls made whilst in Europe to any other country are charged at 30p per minute.

Our European crew tariff has been specifically tailored for crew members and covers all voice and mobile data usage.

- 30 day rolling contract.
- £30.00 per month (inc UK VAT).
- Unlimited calls and texts between European countries.
- 20GB Data.
- Inclusive data can be used within Europe, including the UK.
- Uses a UK (+44) number.
- Delivery Fee: Europe £25.00 / ROW £45.00.

Sign Up

To purchase one of our tariffs simply visit www.roamingexpert.yachts/crew-tariffs, select your plan and enter your contact and payment details.

Other Points

A deposit of £50 is required by all users. This is fully refundable on termination of the contract.

Bills will be dated the 1st of each month and will be received by email no later than the 12th of the same month. Payment will then be taken from the chosen credit card or bank account on the 20th of that month.

Each user will have a £125 credit limit. If this is exceeded we will contact you to take a payment mid-month, or alternatively put the service on hold until the next calendar month.



Alerts

Text and email alerts will be sent for the following:

- When 50%, 75%, 90% & 100% of the inclusive data has been used.
- When £50 and £100 of call charges have been accrued.

Inclusive Countries:

Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus (North & South), Czech Republic, Denmark, Estonia, Finland, Faroe Islands, France, Germany, Gibraltar, Greece, Guernsey, Hungary, Iceland, Ireland, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey.